

See Reverse Side for  
More Information



GARAGE DOORS

### Commercial Non-Complete Door Warranty General Information

Amarr Garage Doors warrants to the original purchaser that Amarr will repair or replace certain sections for the period specified on the reverse of this form from the date of purchase. These warranties extend to normal usage, when the door has been installed and maintained in accordance with manufacturer's instructions.

***These warranties extend to normal usage when the door has been installed and maintained in accordance with manufacturer's instructions.*** The warranties do not apply to any damage or deterioration caused by abuse or misuse, failure to provide reasonable and necessary maintenance **as defined by manufacturer's maintenance and installation instructions**, improper installation or handling, acts of God, fire, failure of paint applied after manufacture and distribution, alterations and/or additions to door or atmospheric conditions, including, but not limited to: (1) areas subject to excessive salt atmosphere, (2) areas subject to fallout or exposure to corrosive chemicals, fumes, ash, cement dust, animal waste, or foreign substances, and (3) areas subject to water runoff from lead, copper, or galvanic metal flashing.

#### STEEL DOORS ONLY

We recommend that you wash your Amarr door (just as you wash your car) to help protect the finish at least one (1) time per year, more frequently in salt air climates, with a mild solution of five (5) gallons of warm water and one (1) cup of common household detergent, such as Tide™.

This door is pre-painted, but we believe that the door will accept a wide variety of commercially available **latex** exterior house paints, when applied in accordance with the paint manufacturer's recommendations. However, no warranty of compatibility is made or implied. **DO NOT USE OIL BASED PAINT.**

If within the applicable warranty period, the sections or hardware warranted are found to be defective upon inspection by authorized Amarr personnel, Amarr agrees to repair, repaint, or replace, at Amarr's option, the defective door sections or hardware. Proof of purchase is required. Any charges for freight, removal installation, or painting shall be the responsibility of the original purchaser. **REPAIR OR REPLACEMENT OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.**

Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province. To make a claim under this warranty, contact us immediately in writing at the address listed below. Whereupon, at its discretion, Amarr may instruct the purchaser to return the specified door section or part(s) thereof to the nearest Amarr facility, shipping prepaid.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. (Note: some states restrict such limitations; so this limitation may not apply to you).

**KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT**

**Amarr Garage Doors**  
P.O. Box 288  
Winston-Salem, NC 27102-0288

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

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## Warranty Information

### Commercial Paint Warranty

#### Limited 10-Year Warranty Models 1000, 1380, and 2700

If your commercial door, Models 1000, 1380, or 2700 sections rust through because of the paint finish cracking, checking or peeling, we will repair or replace those sections for a period of ten (10) years from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty.

#### Limited 5-Year Warranty Models 2000, and 2400

If your commercial door, models 2000 or 2400 sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for a period of five (5) years from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty.

#### Limited 1-Year Warranty Model 2500

If your commercial door Model 2500 sections rust through because of the paint finish cracking, checking, or peeling, we will repair or replace those sections for a period of one (1) year from the date of purchase to the original purchaser. Chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty.

### Hardware and Workmanship Warranty

#### Models, 1000,1380, 2000, 2400, 2500, 2700, and 3500

If any section, part or hardware, excluding glass or frame is defective in material or workmanship, we will repair or replace it for one (1) year from the date of purchase.